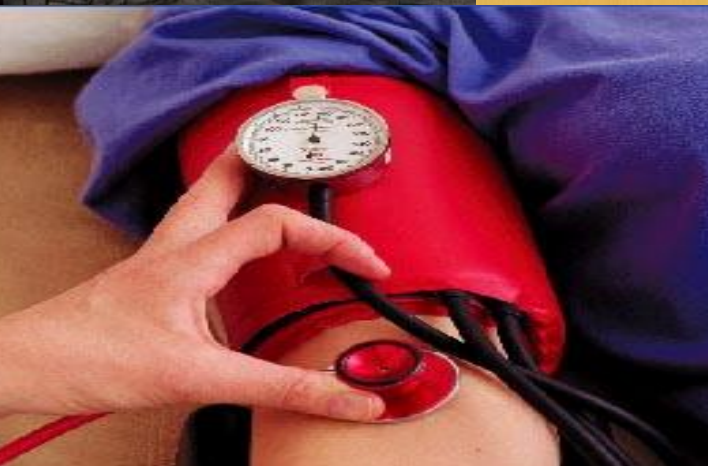




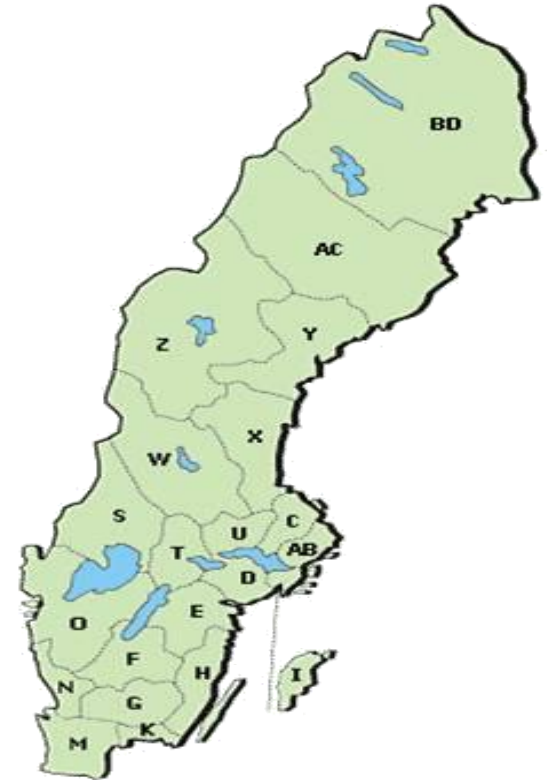
Stockholm County Council



- 44,000 employees
- every day:
 - 40,000 healthcare visits
 - 780,000 passengers



- In Sweden 21 county councils
- Consume goods and services to the amount of SEK120 billion (approx 13 billion Euro)



Share on Facebook and Twitter



The Dark side of Healthcare

[PUBLICERAD 2007.03.28]



Pakistan

The report presents investigations about the purchasing surgical instruments and hospital textiles by county councils. Swedwatch has conducted exploratory work in both Pakistan and India and we

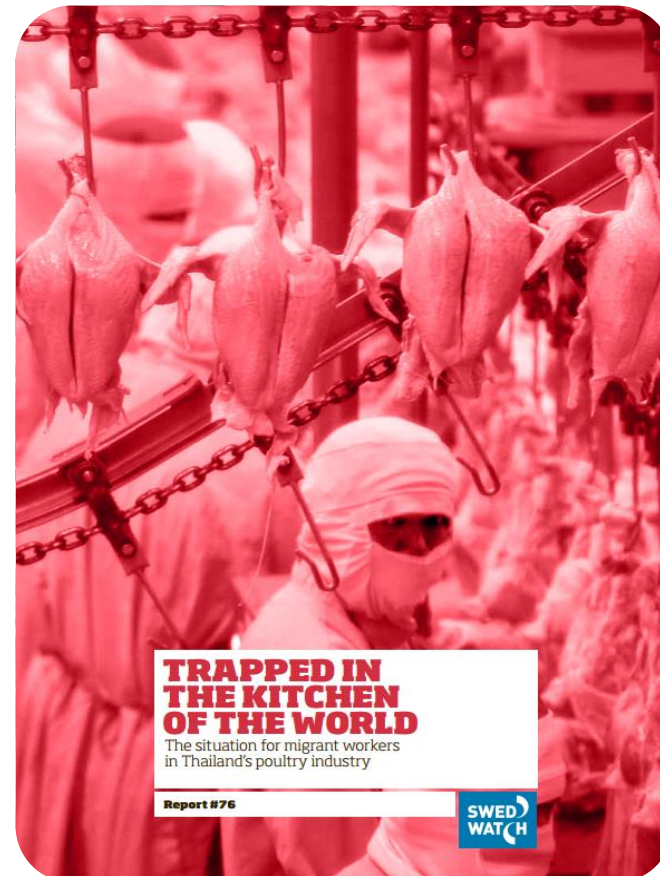
Download report

Related material

- Comment, supplier A
- Comment, supplier B
- Comment, MA Arain
- Comment, Tillquist
- Comment, Martinsson



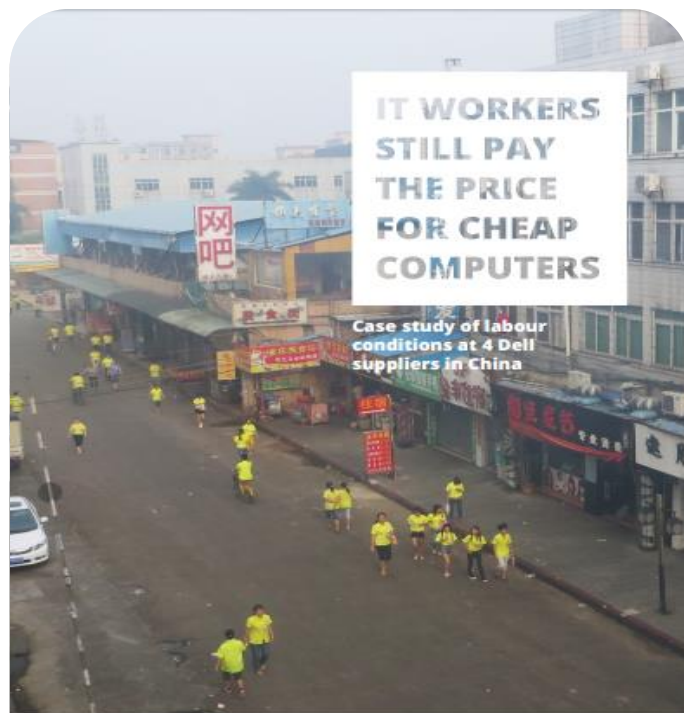
http://www.finnwatch.org/images/semperit_en1.pdf



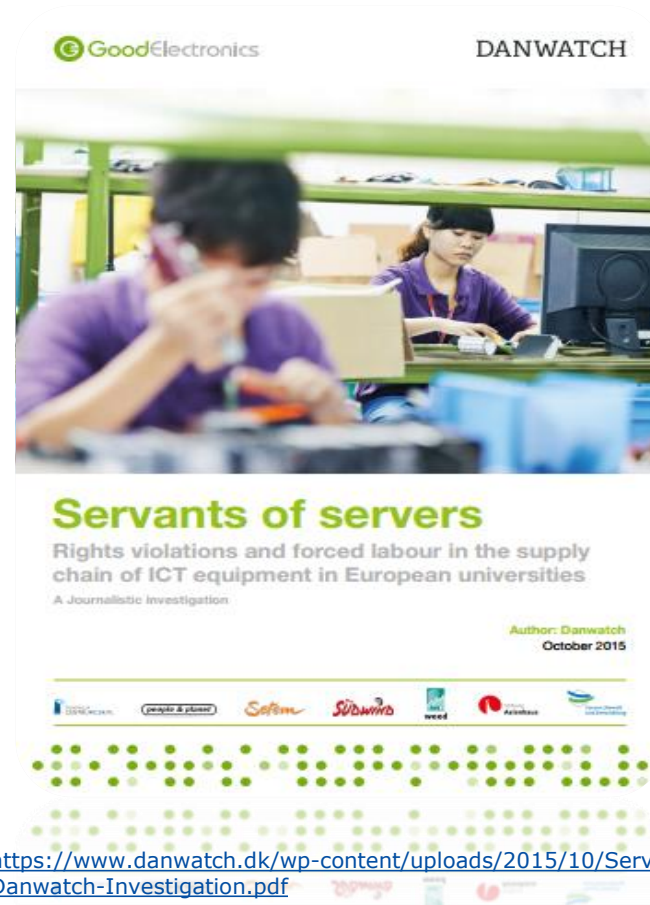
http://www.swedwatch.org/sites/default/files/tmp/76_thaikyckling_151123_ab.pdf

Pharmaceutical factory India





https://peopleandplanet.org/dl/dell_report.pdf



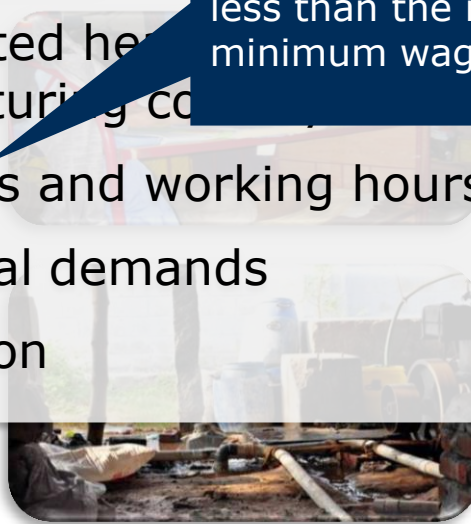
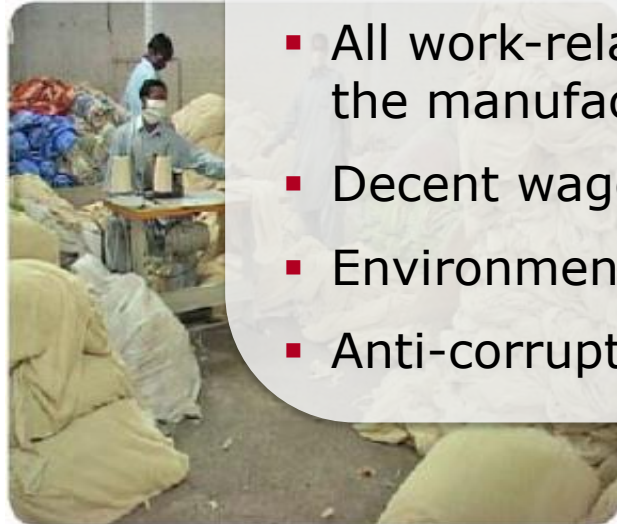
<https://www.danwatch.dk/wp-content/uploads/2015/10/Servants-of-servers.-Danwatch-Investigation.pdf>



Code of Conduct since 2008

all regions and County Councils since 2010

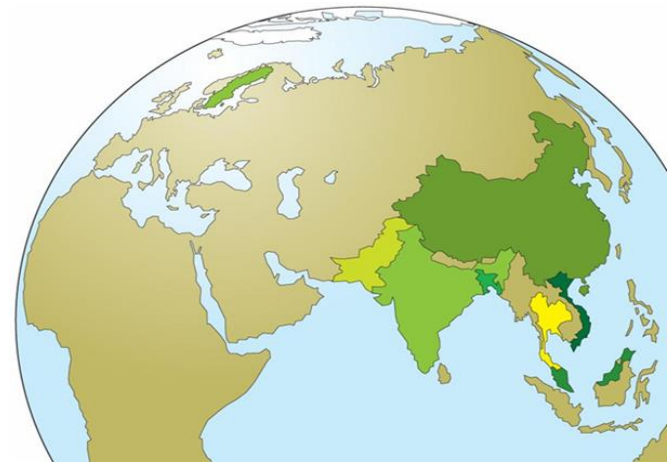
- UN Declaration of Human Rights
 - ILO eight core conventions
 - All work-related health and safety measures in the manufacturing company
 - Decent wages and working hours
 - Environmental demands
 - Anti-corruption
- The supplier shall support the payment of **living wages** to employees, and under no circumstances support the payment of less than the national or locally stipulated minimum wage



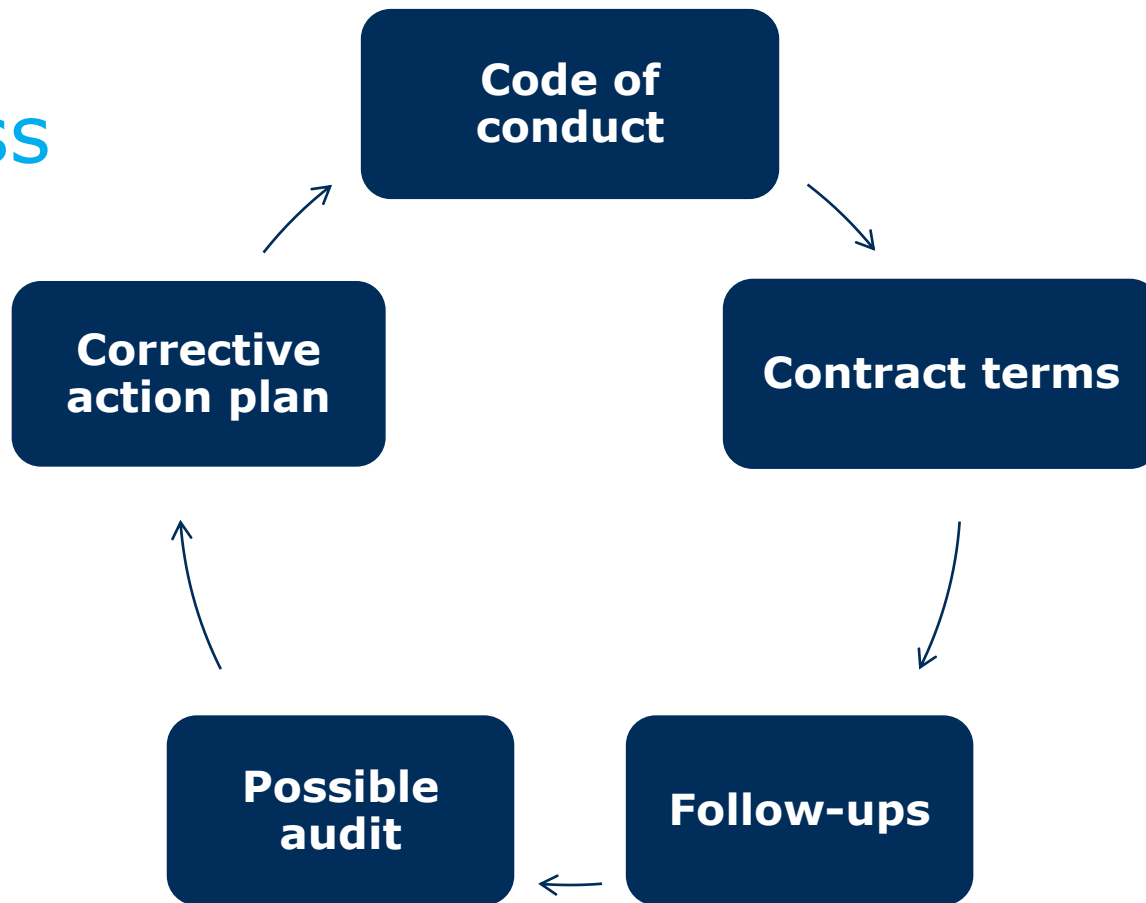
Seven risk-areas

will be revised during 2016...

- Surgical instruments – **Pakistan**
- Disposable surgical products – **Thailand, Malaysia**
- Gloves – **Malaysia, Vietnam, China**
- Dressings – **China**
- Textiles – **India, Bangladesh, Pakistan**
- IT – **China**
- Pharmaceuticals – **India, China**



Process

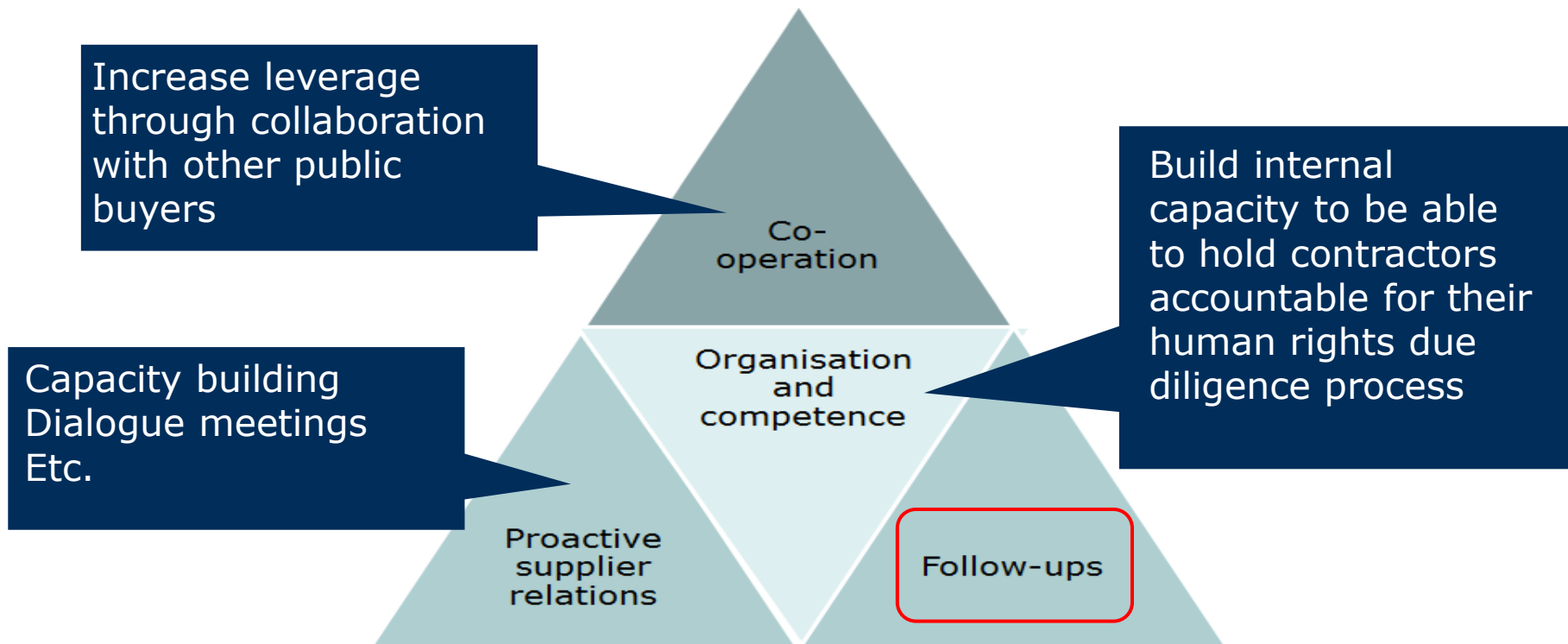


Special contract terms

The supplier must have procedures in order to ensure that the production is in compliance with the CoC, at least

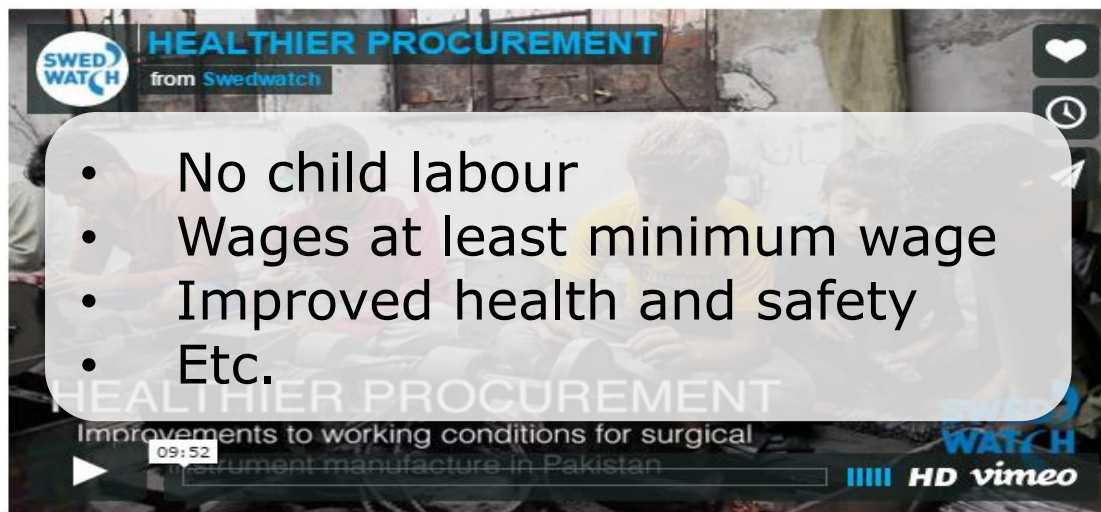
- Division of responsibilities at the supplier regarding social responsibility in the supply chain
- Procedures for risk assessment in supply chain
- Demands on subcontractors in terms of social responsibility
- Procedures for monitoring and verification of compliance
- Procedure for handling non-compliance

Challenges and success factors

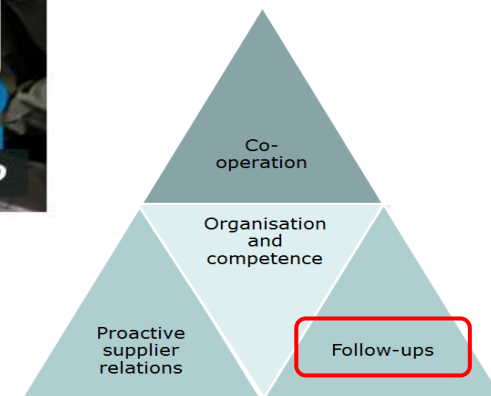


Healthier Procurement

A short documentary providing insight on the improvements to working conditions for surgical instrument manufacture in Pakistan.



<http://www.swedwatch.org/sv/video/healthier-procurement>



Audit gloves production Malaysia



Revisionsrapport

- Revision mot Sveriges regioner och landstings uppförandekod för leverantörer

Svensk leverantör: Bröderna Berner
Reviderad tillverkare: Underleverantör
Land: Malaysia
Revisionsdatum: 10-11/6 2015
Revisorer: Sara Gripstrand, Goodpoint och Ellyzsa Muchlizar, A.L.G.I.

Forced labour

- The company keeps original passports for the migrant workers.
- Loans are given to migrant workers to make it possible for them to pay the recruitment agency (in their home country) and travel costs to Malaysia. The loans are deducted from wages.
- The migrant workers can't leave until they have fulfilled their contract, unless they have proof of poor health or important family reason

Proactive
supplier
relations

Organisation
and
competence

Follow-ups

Audit gloves production Malaysia



Revisionsrapport

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... "XXX is taking a stance to shift the common practice among glove manufacturing companies in Malaysia. As of January 1, 2016, XXX will assume responsibility for all recruiting fees going forward."

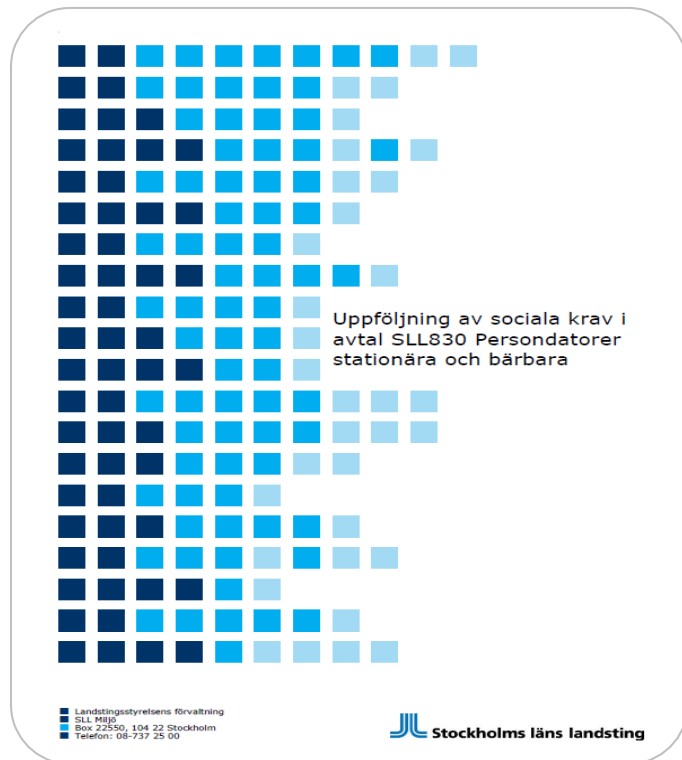
Co-
operation

Organisation
and
competence

Proactive
supplier
relations

Follow-ups

SLL Audit computer supplier and manufacturer



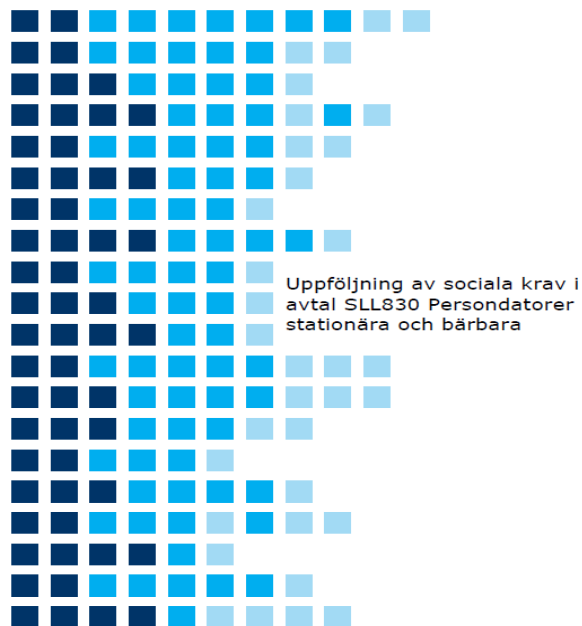
Results

- Some non-compliances and need for improvements identified
- Corrective action plan established

Identified SER progress

- Full transparency
- Increased supplier SER engagement
- Increased audit quality
- Strengthened SER management
- Etc.

SLL Audit computer supplier and manufacturer



Long-term development

Supplier shall develop a short and long-term compliance plan including

- goals, strategies and indicators for managing actual and potential risks of violations in supply chain
- an account of how pricing and delivery practices reflect its social and environmental responsibility goals
- an explanation of how the supplier exercise leverage with suppliers to ensure code compliance
- description of how the living conditions and human rights for line workers are analyzed and taken into account
- recommendations for how the end user can help to create a sustainable supply chain

SLL Audit computer supplier and manufacturer

Challenge

Increasing wages may mitigate the risk of overtime violations

How to manage?

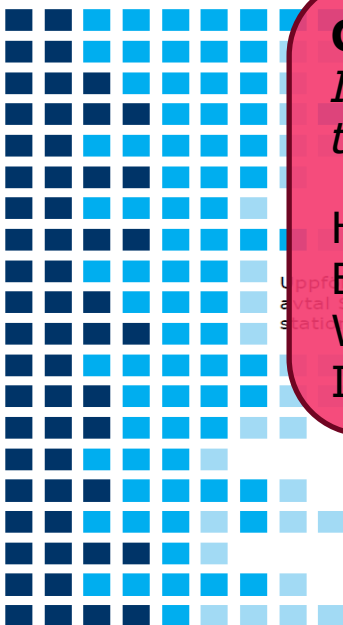
Business model?

Willingness to pay?

Industry engagement?

Long-term development

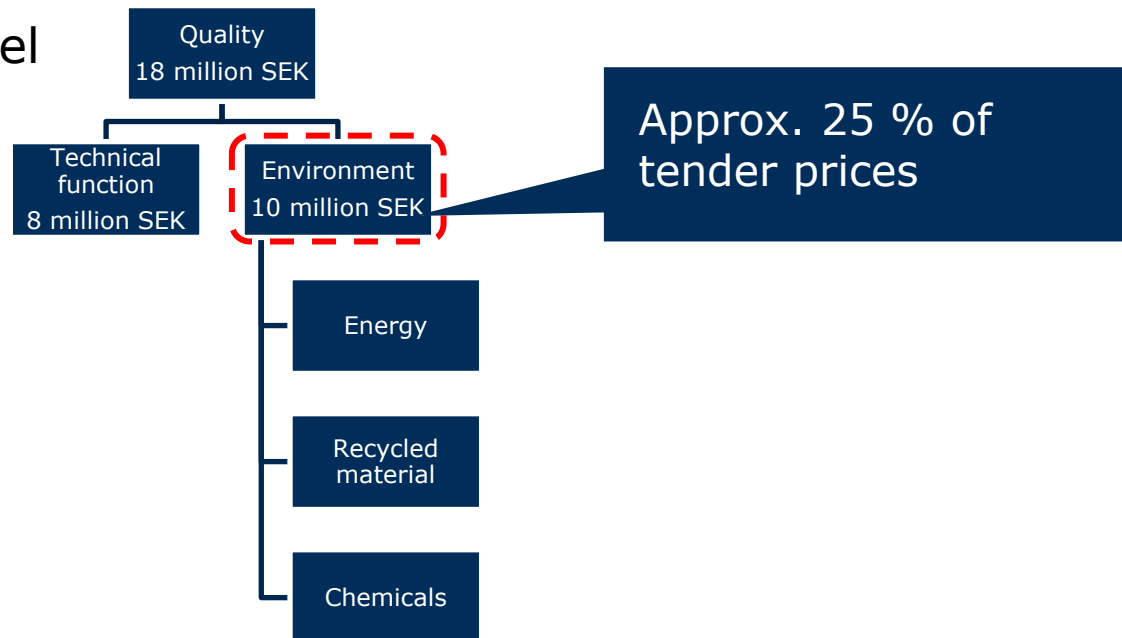
- all develop a short and long-term compliance plan including goals, strategies and indicators for managing actual and potential risks of violations in supply chain
- an account of how pricing and delivery practices reflect its social and environmental responsibility goals
- an explanation of how the supplier exercise leverage with suppliers to ensure code compliance
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- recommendations for how the end user can help to create a sustainable supply chain



The Most Economically Advantageous Tender

SLL procurement computers 2014

Evaluation model



The Most Economically Advantageous Tender

Future?



Thanks for your attention

Kristian Hemström

*Assistant Director of Sustainability
Stockholm County Council*

Kristian.Hemstrom@sll.se

+46 8 123 144 66